

Access your claim online: webfile.workcomp.virginia.gov

Jurisdiction Claim Number (JCN) if assigned

Claim Administrator Number



Injured Worker Information		Employer Information
Name		Name of Company
Address		Address
City	State Zip Code	City State Zip Code
Primary Phone	Gross Weekly Earnings	Employer's Phone
Injury		
Date of Injury* Where Injury Occurred (City or County)		Parts of Body Injured
How Injury Occurred		
*If claiming an occupational disease (use separate claim form for Coal Workers' Pneumoconiosis):		
Name of Occupational Disease Date last worked for employer		Date doctor stated the disease was caused by work
Request for Benefits		
I need assistance obtaining the following benefits. If the benefits are denied, this form will serve as a hearing request.		
☐ Medical benefits for all reasonable, necessary, authorized and causally related medical treatment.		
☐ Wage Loss Replacement (Temporary Total Disability - Completely out of work):		
From: To:	continuin	g From: To: continuing
☐ Wage Loss Replacement (Temporary Partial Disability - Partially out of work/light duty):		
From: To:	continuin	g From: To: continuing
☐ Compensation for Permanent Loss (Permanent Partial Disability):		
☐ Loss of use of a body part ☐ Disfigurement/Scarring ☐ Amputation ☐ Hearing/Vision loss ☐ Lung disease		
☐ Payment/reimbursement for the following expenses (attach medical records, itemized bills, receipts, or mileage log):		
☐ Medical bills ☐ Mileage/Transportation ☐ Prescriptions		
☐ Death benefits to dependents and/or funeral expenses.		
☐ Other:		
Ciamatura		

Signature

I hereby file this claim to protect my right to benefits under the Virginia Workers' Compensation Act for the injury or disease described above.

SIGNATURE (Required)

DATE

Toll-Free: 877-664-2566 **Fax**: 804-823-6956

Online: workcomp.virginia.gov

Mail: 333 E. Franklin St., Richmond, Virginia 23219

Claim Form Process & Instructions



Injury

When an individual has experienced an injury or an occupational disease in the workplace, it is important to give immediate notice to the employer about the injury. Employers are required to file a First Report of Injury (FROI) within ten (10) days of having knowledge of any injury.

Ombudsman Department

Have questions and no lawyer? Call the Ombuds at 833-448-1681, or email ombuds@workcomp.virginia.gov. We cannot give legal advice, but all conversations will be kept confidential.



Claim Form

Pursuant to VA Code Section § 65.2-601, a claim for specific benefits must be filed within two (2) years from the date of injury, in most cases. Even if the Claim Administrator is voluntarily paying benefits, rights are not protected unless there is an Award Order.



Award Order

If the Claim Administrator accepts the claim, an Award Agreement is sent to the injured worker. Once signed by all parties, the Award Agreement must be filed with the Commission for entry of the Award Order. An Award Order protects the injured worker's rights to benefits.



Alternative Dispute Resolution (ADR)

Mediation is a voluntary and confidential informal dispute resolution process where a neutral third party (mediator) facilitates communication to assist the parties in mediating an agreeable solution. The purpose of mediation is to identify issues, clarify misunderstandings, explore solutions and mediate an agreement. For further information, contact the ADR Department at 804-205-3139.



Hearing

Fax: 804-823-6956

A hearing may be necessary to resolve disputed issues. A completed claim form and evidence, which may be medical records, to support the claim must be filed for this to occur. The primary objective is to hear and decide disputed claims and issues arising under the Virginia Workers' Compensation Act in a prompt, fair and impartial manner.

Medical Records & Subpoenas

Copies of medical records may be obtained from the physician. However, if copies of medical records and/or bills cannot be obtained, a subpoena can be requested by sending the name and address of the medical provider to the Clerk of the Commission. A \$12 money order made payable to the Sheriff of the city or county where the medical provider is located must be included for each subpoena.

Benefits available under the Virginia Workers' Compensation Act

- Medical Award Medical benefits for all reasonable, necessary, authorized and causally related medical treatment.
- Temporary Total Disability wage loss replacement while completely out of work. Must be medically authorized.
- Temporary Partial Disability wage loss replacement while partially out of work, or working light duty. Must be medically authorized.
- **Permanent Partial Disability -** compensation for loss of use of a body part, amputation, disfigurement/bodily scarring, loss of hearing, loss of vision or lung disease. Must be medically supported.
- **Medical Expenses** payment/reimbursement of medical bills, or out of pocket expenses, such as prescription and mileage/transportation. Must provide bills, receipts and/or mileage logs.
- **Death Benefits** payment/reimbursement of funeral/transportation expenses or wage loss replacement for surviving spouse, children, or certain other dependents. Death Certificate, Marriage License and/or Birth Certificate(s) must be provided.
- Other benefits not previously mentioned (vocational rehabilitation, specific medical treatment/procedure, panel of physicians, etc).

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