# System Requirements

To attend a hearing virtually, you must:

- have a personal computer (PC) with a web cam, mobile device, or a video conference system
    - For PC users, an external USB web cam typically provides higher video quality and a headset with a microphone will provide better audio quality.
- have a reliable, high-speed Internet connection (<u>at least</u> **5 Mbps** download AND **5 Mbps** upload)
    - Run a [speed test](#) to evaluate the speed of your internet connection
    - NOTE: Internet speeds may vary.  Due to variations in internet speed and connectivity, users with poor internet connections may experience more frequent and/or extended issues. A stable high-speed internet connection is recommended for the best experience.
- **disable or delay the sleep/standby mode on your computer or mobile device**
    - Sleep/standby mode can usually be found in the device settings. You need to ensure your device stays active.
    - Do **NOT** set your phone to "Do not disturb."

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# Browser Versions Supported

- Chrome Version 65 or newer
    - [Update/Download Google Chrome](#)
- Mozilla Firefox Version 52 or later
    - [Update/Download Firefox](#)
- Edge
    - Supported only for starting and joining meetings, events, training sessions, or support sessions in Webex Meetings, Webex Training, Webex Events, and Webex Support
- Internet Explorer Version 11 (32-bit/64-bit)
    - [Update/Download Internet Explorer](#)
- Safari Version 11 or later
    - [Update/Download Safari](#)

*For the latest [system requirement](#) details see the Cisco Webex Help Center

# Operating Systems Supported

| DESKTOP OPERATING SYSTEMS |
|---|
| **Supported** |
| **Windows**<br>Windows 10<br>Windows 8.1<br>Windows 8<br>Windows 7<br><br>**macOS**<br>10.13 Maverick and above<br><br>**Linux**<br>Ubuntu 12.x and 14.x (Gnome) (all 32-bit)<br>Red Hat 5, 6 (all 32-bit)<br>Open SuSe 13.1, 13.2 (all 32-bit)<br>Fedora 19, 20 (32-bit/64-bit) |
| **MOBILE OPERATING SYSTEMS** |
| Android version 8.0 (Oreo) or newer<br><br>Apple iOS version 10.3.3 or newer, including iPhone 5 / iPad 4th generation and up |

A stable WiFi connection is recommended over mobile data service.

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# Cisco Webex (Virtual Hearing technology)

- [Test your system](#) to make sure you can use Webex.
- Computer users may be prompted to add a Webex extension to their browser.
- To attend a Virtual Hearing on a mobile device, users are required to download the Cisco Webex application prior to their Virtual Hearing.