

WebFile Guide for

# **Professional Employer Organizations**

How to Navigate through WebFile

## WELCOME



Welcome to the Virginia Workers' Compensation Commission's WebFile application.

The Commission created WebFile to assist its customers in easily accessing, viewing and managing their claim record.

This guide provides the information and instructions necessary for navigating this webbased claim management tool.

While the guide may be printed, it is recommended that the guide be utilized electronically due to updates and revisions.

Questions regarding WebFile processes should be directed to the Commission at **1-877-664-2566** or please visit <u>workcomp.virginia.gov/WebFile/WebFile-support</u> and complete a WebFile Support Request.

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## WebFile OVERVIEW

PEO WebFile is a comprehensive registration and reporting system launched by the Virginia Workers' Compensation Commission in 2010 to centralize PEO filings. Please be aware that PEO Users are required to perform all registration and reporting to the Commission through PEO WebFile, therefore, gaining familiarity with the online tool is important. PEO filings in PEO WebFile include all of the following:

- PEO registration
- Filing coverage information for the PEO and for clients
- Client registration and termination
- Annual Report filing

## WebFile SECURITY

## The WebFile system uses a variety of security protocols to help ensure that case records remain confidential. A key component of this structure (which governs access rights) is username and password.

## USERNAMES

All WebFile users will have individual usernames. The username cannot be changed after the registration and activation process is complete.

Username Criteria

- $\checkmark$  Username has a minimum length of 6.
- ✓ Username has a maximum length of 50.
- $\checkmark$  Username cannot be an existing username of another user.
  - The user should receive a "Username already exists" message if they entered a taken username.
- ✓ Username may have any of the following characters
  - o Letters
  - o Digits
  - Allowed special characters (i.e., @, #).

#### PASSWORDS

All users are required to use a password along with the username. The initial password will be set up by the Commission. The user will then set up a new password at the time of registration.

Password Criteria

- $\checkmark$  May not be any previous 24 passwords.
- If the password has been updated within the last 24 hours (excluding temporary passwords created by admins), do not allow the user to proceed.
- $\checkmark$  Minimum 8 characters.
- $\checkmark$  At least one special character (i.e., @, #).
- ✓ At least one digit.
- ✓ At least one lowercase character.
- ✓ Password may not be the same their e-mail.
- $\checkmark$  Password may not be the same as their username.

## **TWO-FACTOR AUTHENTICATION (2FA)**

2FA is used to help secure stakeholder accounts from the growing number of cyber threats. It will require WebFile users to provide two different forms of identification before accessing the application.

#### What to expect from 2FA:

- **Easy Setup:** Log in or register your WebFile account. The first factor is entering the current WebFile username and password. After entering the correct password, WebFile will then prompt the user for a second form of verification as the second factor of authentication. This is a six-digit code sent to the user's email address registered with the WebFile account.
- Enhanced Security: 2FA reduces the risk of unauthorized access, giving important documents and systems greater security from cyber threats.
- **Remember Me Feature:** 2FA remembers your browser on your device for 30 days. This means users using the same device and browser won't be prompted for 2FA until after 30 days provided the user doesn't clear the cache on their browser.

#### Steps to Login to WebFile with 2FA are as follows:

Enter your username and password. See Change Password for more details.

An email will be sent to the address indicated which contains a one-time two factor authentication code. This code will expire in 5 minutes. The email could also be in a spam or junk folder.

Project WebFile - Identity Verification	
Development.Webfile.Support@workcomp.virginia.gov To edds@newclumant2.com	← Reply ← Reply All → Forward Mon 3/11/2024 11:32 AM
** Please do not respond directly to this e-mail. The originating e-mail account is not monitored. ***	
One-Time Identity Verification Security Code	
520988	
This code is valid for 5 minutes.	

Enter your 6-digit access code in WebFile as shown below.

<ul> <li>Two-Factor Authentication</li> <li>An access code has been sent to your e-mail address.</li> <li>Enter your 6-digit access code</li> </ul>	Two-Factor Authentication An access code has been sent to your e-mail address. Enter your 6-digit access code
	520988
Remember me for 30 days	Remember me for 30 days
Submit > Resend Code Cancel	Submit > Resend Code Cancel

## SYSTEM CLOCK SYNCHRONIZATION

WebFile requires users' PC/device clocks to be synchronized closely with the correct time. If you experience issues with accessing WebFile after login, please do the following:

- 1. Compare the clock on the PC/device you are attempting to access WebFile with to another device with a reliable time, such as a mobile phone. If the clock is off, please adjust it manually or work with your IT team to make the necessary adjustments and try to access WebFile again.
- 2. If the clock is showing the correct time and you are having other issues, please complete a <u>WebFile Support Request</u>.

#### ACCOUNT LOCK

After three failed login attempts, the user will enter a "cool-down" time before they can attempt to log into WebFile again.

#### TIMEOUT FEATURE

The system has been set up with a 45-minute timeout feature. If there is no activity within 45 minutes, the user will receive a message notifying them that they will need to extend the session in WebFile to continue their session.

#### **IMPORTANT**

Entering data is still viewed by the system as being idle—users who take longer than 45 minutes to submit data or to conduct other transactions will be automatically logged off of the system, and all information not saved or submitted will be lost.

## WebFile ROLE OVERVIEW

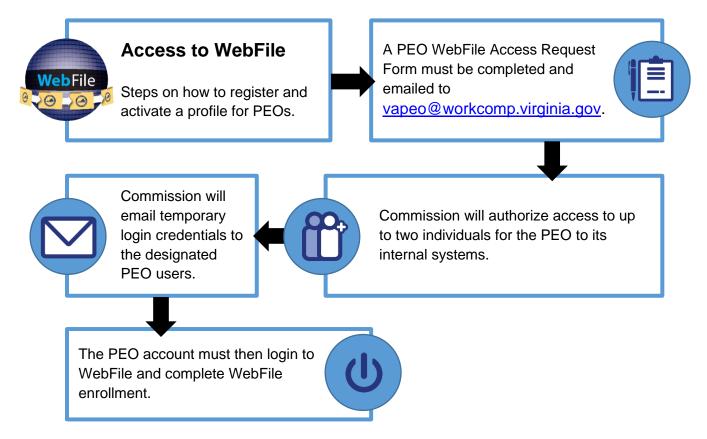
A PEO WebFile User refers to an individual that is authorized to act on behalf of a PEO and applies for and is granted User access through the Commission. The Commission sends out routine and individualized PEO notices, including compliance notices, to WebFile Users via email, therefore a current and accurate listing of a PEO's WebFile Users and their contact information is required at all times.

The PEO is responsible for:

- ✓ Maintaining at least one active PEO WebFile User for the PEO at all times
- ✓ Ensuring that all PEO WebFile Users listed for the PEO with the Commission are current and active and the e-mail addresses accurate
- Notifying the Commission of any change, discontinuance or addition in PEO WebFile Users, so that the Commission can take appropriate action to deactivate a User, modify a name, e-mail or take other action that may be required

## WebFile ACCESS AND REGISTRATION OVERVIEW

Below is a brief overview of the WebFile registration process.





#### **IMPORTANT**

If you have not received your login and temporary password, submit an email to vapeo@workcomp.virginia.gov.

## **REQUEST ACCESS**

The first step to using PEO WebFile is obtaining access by completing the <u>PEO WebFile</u> <u>Access Request Form</u>.

A PEO may request WebFile access for up to two users. Please note, when requesting user access that all users that obtain access will receive all notices generated by the Commission for that PEO.

## **PEO ACCESS FORM**

This form is located on the Virginia Workers' Compensation Commission website:

workcomp.virginia.gov/webfile/peo-access-form

- ✓ Make sure that the form is filled out **entirely**.
- ✓ Information that is omitted will stall the registration process.
- ✓ A FEIN (Federal Employer Identification Number) is mandatory.

Submit the form to the below email address:

vapeo@workcomp.virginia.gov

## CHECK EMAIL

When a PEO requests WebFile access, an e-mail is sent from the Commission notifying them that they have access to WebFile and will be provided a temporary password.

## WebFile LOGIN AND WEBFILE ENROLLMENT

This section covers the online registration within WebFile as the PEO.



#### IMPORTANT

You should have received your logon and temporary password via email. If you have not, then submit an email to <u>vapeo@workcomp.virginia.gov</u>.



## **STEPS TO COMPLETE**

1. Go to the WebFile website at:

webfile.workcomp.virginia.gov/

2. Click the "Login" button.



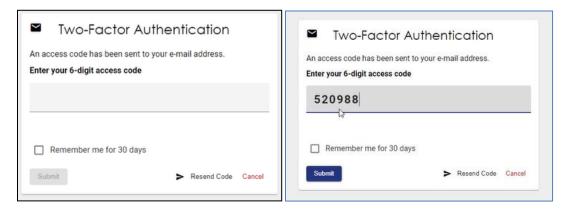
3. Since this is the first time logging into WebFile, enter the registered email address (as your username) and the temporary password.

0-	Login
WebFil WebFil audit c use of penalti recordi	ging in you agree to the below e is a Commonwealth of Virginia information system. e usage may be monitored, recorded, and subject to onsistent with privacy accommodations. Unauthorized WebFile is prohibited and subject to criminal and civil es. Use of WebFile indicates consent to monitoring and ing. ebFile Terms and Conditions for more information.
Usernar 	ne*
Passv	vord*
Login	Forgot Username Forgot Password

4. An email will be sent to the address indicated which contains a one-time two factor authentication code. This code will expire in 5 minutes. The email could also be in a spam or junk folder.

Project WebFile - Identity Verification	
Development.Webfile.Support@workcomp.virginia.gov	124 11:32 A
** Please do not respond directly to this e-mail. The originating e-mail account is not monitored. ***	
One-Time Identity Verification Security Code	
520988	
This code is valid for 5 minutes.	

5. Enter your 6-digit access code.



For more information, see <u>Two-factor authentication (2FA)</u>.

- 6. The current password on this screen is the temporary password that was just sent. Create a new password based on the following criteria:
  - ✓ May not be any previous 24 passwords.
  - If the password has been updated within the last 24 hours (excluding temporary passwords created by admins), do not allow the user to proceed.
  - ✓ Minimum 8 characters.
  - $\checkmark$  At least one special character (i.e., @, #).
  - ✓ At least one digit.
  - ✓ At least one lowercase character.
  - Password may not be the same their e-mail.
  - $\checkmark$  Password may not be the same as their username.

😬 Update Password	😬 Update Password
You need to change your password to activate your account.	You need to change your password to activate your account.
Password*	Password*
Confirm Password*	Confirm Password*
Sign out from other devices Update Password Password Requirements	Sign out from other devices Update Password Password Requirements

- 7. Create a username based on the following criteria:
  - $\checkmark$  Username has a minimum length of 6.
  - ✓ Username has a maximum length of 50.
  - $\checkmark$  Username cannot be an existing username of another user.
    - The user should receive a "Username already exists" message if they entered a taken username.
  - ✓ Username may have any of the following characters
    - o Letters
    - o Digits
    - Allowed special characters (i.e., @, #).
- 8. Click "Submit" to continue your registration.

1	Update Username
	ame must be between 6 and 50 characters. It may contain <b>numbers, @</b> , <b>+</b> , _ , .
Usernar	ne*
typey	ourusernamehere

- Enter all required fields to complete your registration. Click the "Save" button. 9.
- 10.

Viginity Support Supp
Register *-reported field  Rem field transf  field transf  Model frame  Index transf
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Name       Inst lows*       Mode lows
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VY Law Middle Name Laborary
Laborat -
Laboret -
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Home Phone *
Phone number
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Primary address "
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11. You can now log into WebFile with the new username and password.

## CHANGE PASSWORD

This section covers changing a password after a profile has been created.



## **BEFORE YOU GET STARTED**

Remember the WebFile Password Criteria:

- ✓ May not be any previous 24 passwords.
- ✓ If the password has been updated within the last 24 hours (excluding temporary passwords created by admins), do not allow the user to proceed.
- ✓ Minimum 8 characters.
- ✓ At least one special character (i.e., @, #).
- ✓ At least one digit.
- ✓ At least one lowercase character.
- ✓ Password may not be the same their e-mail.
- ✓ Password may not be the same as their username.



1. Go to the WebFile website at:

webfile.workcomp.virginia.gov

- 2. Click the "Login" button.
- 3. Enter username and password.

#### WebFile Home Interface

5	VIRGINIA WORKERS' COMPENSATIO	
TION COMMENT	<b>↑</b>	vwctestpeo1@gmail.c
• PEO	List	
<u> </u>	LISI d PEOs: Click on the FEIN of the PEO you would like to view	
		0 active filters \Xi
FEIN	Name 🕈	PEO Status
073874737	NewpeoJOJQM	Registered
142105172	NewpeoKDGDW	Registered
524397871	NewpeoLQQSN	Registered
	NewpeoLRNSX	Pending
967509804		Registered
987509804 486157852	NewpeoMCHLH	registereu
	NewpeoMCHLH NewpeoMWPUO	Pending
466157852		-
466157852 367441863	NewpeoMWPUO	Pending
486157852 387441883 859790180	NewpeoMWPUO NewpeoPBGJS	Pending Registered

4. Click the menu ( $\equiv$ ) dropdown in the top right and select "Manage Profile."



- 5. Go to the "Change Password" section.
- 6. Click the "Change My Password" link.



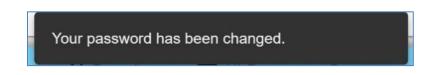
7. Enter your current password and confirm the new password.

😬 Update Password
A You need to change your password.
Current Password*
Password*
Confirm Password*
<ul> <li>Sign out from other devices</li> <li>Update Password</li> <li>Password Requirements</li> </ul>

8. Click the "Update Password" button.



9. A confirmation message will appear.



10. Questions regarding WebFile processes should be directed to the Commission at 1-877-664-2566 or please visit <u>workcomp.virginia.gov/webfile/webfile-support</u> and complete a WebFile Support Request.

## FORGOT USERNAME

This section covers how to retrieve a forgotten username.

## STEPS TO COMPLETE

H

On the log in screen, you have the option to retrieve your WebFile username.

1. Click on the "Forgot Username" link.

• Login	
WebFile usage may be audit consistent with p use of WebFile is prohi penalties. Use of WebF recording.	e to the below wealth of Virginia information system. monitored, recorded, and subject to privacy accommodations. Unauthorized ibited and subject to criminal and civil File indicates consent to monitoring and d Conditions for more information.
Username*	0
Password*	
Login	Forgot Username

2. Enter your email address and click the "Submit" button.

:	Forgot Username
Ema	il*
Sub	mit Back to Login

- 3.
- A confirmation message will appear and an email will be sent. Retrieve the email from <u>notices\_no-reply@workcomp.virginia.gov</u> containing your 4. username.

## PASSWORD RESET

This section covers how to reset a password.



## **BEFORE YOU GET STARTED**

Remember the WebFile Password Criteria:

- ✓ May not be any previous 24 passwords.
- If the password has been updated within the last 24 hours (excluding temporary passwords created by admins), do not allow the user to proceed.
- ✓ Minimum 8 characters.
- ✓ At least one special character (i.e., @, #).
- ✓ At least one digit.
- ✓ At least one lowercase character.
- ✓ Password may not be the same their e-mail.
- ✓ Password may not be the same as their username.



On the log in screen, you have the option to request a new password.

1. Click on the "Forgot Password" link.

• Login	
<b>By logging in you agree to the below</b> WebFile is a Commonwealth of Virginia information system. WebFile usage may be monitored, recorded, and subject to audit consistent with privacy accommodations. Unauthorized use of WebFile is prohibited and subject to criminal and civil penalties. Use of WebFile indicates consent to monitoring and recording. See <u>WebFile Terms and Conditions</u> for more information.	
Too many invalid attempts. Try again later.	
Username*	
Password*	Reset your password using this link

2. Enter your username and click the "Submit" button.

ô	Forgot Your Password?
Use	ername*
Sub	mit Back to Login

- 3. A confirmation message will appear and an email will be sent.
- 4. Retrieve the email from <u>notices\_no-reply@workcomp.virginia.gov</u> containing a link to reset your current password. **This link will expire in 15 minutes.** The email could also be in a spam or junk folder.
- 5. Upon clicking the email link, you will be required to create a new permanent password as outlined in <u>Change Password</u>.

## ACCESSING A PEO

This section covers how to complete a PEO Registration in WebFile. PEO Registration should be completely timely, within 30 days of initial access. All requested information must be provided and coverage compliance must be met in accordance with Virginia Code § 65.2-804 in order to complete registration and allow submission of the registration application to the Commission for review and potential approval.



#### **BEFORE YOU GET STARTED**

A PEO must be enrolled in PEO WebFile with the Commission.

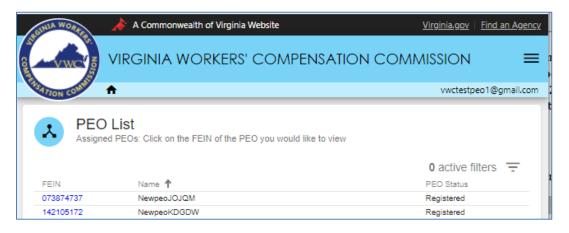


## STEPS TO COMPLETE

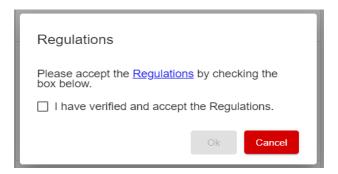
1. Go to the WebFile website at:

webfile.workcomp.virginia.gov

- 2. Click the "Login" button.
- 3. Enter username and password.
- Select the PEO to register by clicking the Federal Employer Identifier Number (FEIN) link (PEOs who have registered multiple PEO FEINs with the Commission will see multiple rows).



- 5. User is required to read and accept the Regulations.
- 6. Click the "Ok" button.



## **REGISTRATION APPLICATION COMPLETION**

**Note:** In order to complete registration it is necessary to enter and "Save" all required information in the PEO Summary section, then proceed to complete the "Contacts" and "Coverage" sections. Not until ALL required information is entered and validated will you see a "Submit" button. You must save all information then select the "Submit" button in order to submit the registration for approval.

- 1. PEO Name (required field)
- 2. PEO Legal Status (required field)
- 3. Approximate number of direct PEO employees in Virginia (required field)



4. Approximate number of client co-employees in Virginia (required field)

**Note:** PEO is required to register coverage information when the sum total of its direct employees and co-employees is greater than two.

5. Parent Company – If the PEO has a Parent company, additional parent company information and submission of the parental guarantee is required

The Commission may require any business entity having a controlling ownership interest in or sharing common ownership with a PEO providing professional employer services in the Commonwealth to guarantee, in a form prescribed by the Commission, performance of all obligations pursuant to this title, including the payment of workers' compensation benefits.

A PEO with a parent company is required to complete all of the following:

- Parent Company Name
- Parent Company Federal Employer Identification Number (FEIN)
- Parent Company Street Address Line 1
- Parent Company City
- Parent Company State
- Parent Company Postal Code
- Country International Addresses
- 6. Bureau of Insurance data:
  - 1) Registered with BOI as a Multiple Employer Welfare Arrangement (MEWA)? (If the answer is yes, then enter assigned number in required field)
  - 2) Currently provides health benefits or health care services? (required field)
  - 3) Plans to offer health benefits or health care services? (required field)

Questions about this data should be directed to the Bureau of Insurance. The Primary Number for Bureau of Insurance Consumer Inquires is 804-371-9741

## **ENTERING PEO PRIMARY CONTACT INFORMATION**

- 1. Mailing Address for the PEO Requirements:
  - Name of Primary WebFile User
  - Street Address
  - City
  - State
  - Postal Code
  - Country
  - Email of Primary WebFile User
  - Phone of Primary WebFile User

**Note:** If the mailing address is the same as the physical address, you may select the "Copy Address & Contacts to Mailing Address" toggle.

lame * IANE SMITH					
treet Address 1 * 000 DMV DR					
Street Address 2					
ity * RICHMOND	State <b>*</b> Virginia	•	Postal Code * 23220-2036	Country * United States	<b>.</b>
mail	agente d <b>e</b> Adaption de	-			
otarealemail@some	where.com				
Phone * 3045551212					
Copy Address &	Contacts to Mailing Address				

- 2. Physical Address for the PEO
  - Name of Primary WebFile User
  - Street Address
  - City
  - State
  - Postal Code
  - Country
  - Email of Primary WebFile User
  - Phone of Primary WebFile User

**Note:** If the physical address is the same as the mailing address, you may select the "Copy Address & Contacts to Mailing Address" toggle.

VWC - WebFile Guide for PEOs | www.workcomp.virginia.gov/webfile | 1-877-664-2566

3. Designated Representative Information

A PEO is required to designate a representative with a Virginia address in accordance with Virginia regulations. The designated representative (DR) shall be authorized to receive service of process and communications from the Commission. If the PEO already has a Registered Agent, the PEO may enter their Registered Agent information in the Designated Representative section. For the Designated Representative, provide the following information:

- Name
- Street Address
- City
- State
- Postal Code
- Country
- Email of Designated Representative
- Phone of Designated Representative
- 4. Annual Assessment Point-of-Contact

This contact field is completed under the Annual Report section but displays under the Contacts section.

- Name
- Street Address
- City
- State
- Postal Code
- Country
- Email of Annual Assessment Contact
- Phone of Annual Assessment Contact

#### VALID COVERAGE

The insurance coverage must be active and filed with National Council on Compensation Insurance (NCCI) by the insurance carrier in order to verify WebFile.

#### **INSURANCE COVERAGE**

Go to the PEO Coverage section and enter the proper Virginia voluntary market workers' compensation insurance policy information.

				0	active filters =
FEIN 🛧	Primary Named Insured	Policy Term Start (Inception)	Policy Term End (Expiration)	Master Policy	Coverage Cancellation Effective Date
Policy Number	Insurance Company			Make Master Policy	Terminate
010589274	D & J SEAMLESS GUTTERS INC	6/5/14	6/6/16	No	
123456	_LEE_ACME INSURANCE			-	Î
C		Itom	is per page:	10 👻 1-1	of1 < >

**Note:** If a PEO user enters insurance coverage information but it does not verify, it may not be proper Virginia coverage, or it may not be proper PEO coverage, or the policy may not contain all of the required and accurate information. Review the scenarios below for additional coverage information.

- Virginia requires Virginia coverage with a Virginia licensed insurance carrier for work performed in Virginia. For a PEO with a policy based out of state, adding Virginia coverage can often be accomplished through the addition of a Virginia Amendatory Endorsement to the policy which adds Virginia to item 3A of the policy which adds Virginia to item 3A of the policy which is for known exposure. The endorsement can be added as long as the carrier is licensed in Virginia. If a PEO is based out of state and their policy is with a carrier that is not licensed in Virginia, then in order to obtain proper Virginia coverage a separate policy with a Virginia licensed carrier is required.
- The proper PEO coverage must be obtained and filed by the carrier with the NCCI. A PEO may secure and provide all required voluntary market workers' compensation insurance for its co-employees under a master policy in the name of the PEO. The PEO must be listed on the policy and the PEO's Federal Employer Identification Number (FEIN) must be listed on the policy and must match with the PEO's legal name and PEO FEIN provided in WebFile.

- The proper endorsement must be on the policy. WC 45-03-01 provides coverage for co-employees of specified clients and must also provide coverage for any nonleased employees of the PEO.
- The PEO must be listed as an insured on the policy and the PEO's Federal Employer Identification Number (FEIN) registered in WebFile must be listed as their FEIN on the insurance policy.

## VALIDATION

All fields will be validated. If a field cannot be validated it is likely incomplete or missing information. Check the information where you are prompted.

Once all registration information is completed, saved and validated the "Submit" button displays. The registration application must be submitted for the Commission to receive it. Registration is not approved until it is reviewed by the Commission and information verified. Once approved, PEO status changes to "Approved." A PEO is not allowed to provide PEO services to a client company until it is registered with the Commission.

#### SAVE INFORMATION

You will be allowed to save information entered and complete the application at a later date. It is important to remember to click "Save" to ensure that all information entered is not lost. Please note that saving information does not mean the registration is submitted for approval.

You will only see the Submit button once all registration information is completed, validated and saved.

#### SUBMIT APPLICATION

When all required fields are completed and pass validation, the option to submit the registration application will be provided. Until then, if you save information you have entered, the application information will be saved for 60 days from the initial save date.

Click the "Submit" button.

#### **REMINDERS AND APPLICATION DELETION**

PEO users will be sent reminders at day 15 of application and day 25 of application if the application has not been submitted, asking them to complete the PEO registration application. An application that is not submitted within 60 days of the initial save date will be deleted at 61 days.

### **APPLICATION REVIEW AND APPROVAL**

Once the application is submitted, someone from the Commission will review it. Once it is approved, the PEO status will change from "Submitted" to "Registered." The PEO will also be sent a Registration Certificate. Once the PEO is registered, a PEO user will be permitted access to enter client information.

## MANAGE PEO DETAILS

This section covers information on managing PEO details in WebFile.



#### **BEFORE YOU GET STARTED**

A PEO must be enrolled in PEO WebFile and properly registered with the Commission.

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## **STEPS TO COMPLETE**

- 1. Go to the WebFile website at.
- 2. Enter username and password.
- 3. Click the "Login" button.
- 4. Navigate to the appropriate PEO.
- 5. The PEO Summary is displayed.
- 6. Click the "Edit" button to make the desired changes to PEO details.

A Commonwealth of Virginia Website							Virg	inia.gov   Find an Agency
VIRGINIA WORKERS' COM		COMMISSI	ON					=
A > PEO Summary								vwctestpeo1@gmail.com
RED WHITE & BLUE GUTTERS INC	Clients							+ Add
PEO Status: Registered	Incomplete	Active		Terminated				
PEO Status Date: 05/20/2015	FEIN N	ame		Client Registration	Start Age of In Registrat	complete	Days Until Delet	ion
Registration Date:	No Incomplete Client R	egistrations						
PEO Company Information Approximate number of direct PEO employees in Virginia:	PEO Cover	age					0 ;	+ Add
Approximate number of client co-employees in Virginia: 1 Legal Status:	FEIN <b>↑</b> Policy Number	Primary Named Insured Insurance Company			Policy Term Start (Inception)	Policy Term End (Expiration)	Master Policy Make Master	Coverage Cancellation Effective Date
Individual	010589274 123458	D & J SEAMLESS GUTT			6/5/14	6/6/16	Policy No	Terminate
PEO Bureau of Insurance Data								Î
Registered with the State Corporation Commission Bureau of Insurance as a Multiple Employer Welfare Arrangement (MEWA).	010589274 123456	D & J SEAMLESS GUTTE _LEE_ACME INSURANC			6/5/14	6/6/16	No	
<ul> <li>Currently provides health benefits or health care services</li> </ul>								Î
Plans to offer health benefits or health care services in the future	G				Iten	ns per page:	10 - 1 - 2 0	of 2 < >
Edit	Mailing TEST			Physical			Designated TEST	Rep
	Address 1000 DMV DR RICHMOND, Virginia 23220- United States	2036	Address 1000 DMV I RICHMONE United State	D. Virginia 23220-2036		Addres 1000 D RICHM United	MV DR OND, Virginia 2322	20-2036
	Email 🖺		Email 🖺			Email <sup>I</sup>	li i	

## 7. Click the "Save" button.

A Commonwealth of Virginia Website <u>Virginia.gov</u> Find an Agency
Viton Color A > PEO Summary vwctestpeo1@gmail.com
Edit PEO
Name * RED WHITE & BLUE GUTTERS INC
PEO Status: Registered
PEO Status Date: 05/20/2015
Registration Date:
PEO Company Information
Legal Status * Individual ~
Approximate number of direct PEO employees in Virginia <b>*</b> 1
Approximate number of client co-employees in Virginia <b>*</b> 1
PEO Parent Company Overview
PEO operates under a parent company: Ves  No
PEO Bureau of Insurance Data
Registered with the State Corporation Commission Bureau of Insurance as a Multiple Employer Welfare Arrangement (MEWA):
Currently provides health benefits or health care services:
Yes O No Plans to offer health benefits or health care services in the future::     Yes O No
Back Save

## **ADDING A PARENT COMPANY**

- 1. Navigate to the appropriate PEO.
- 2. The PEO Summary is displayed.
- 3. Click the "Edit" button to make the desired changes to PEO details.
- 4. Make the appropriate updates and click the "Save" button.

PEO Parent Company Overview
PEO operates under a parent company:
Yes () No
Parental guarantee required form to download
Parent Company
FEIN *
123456789
Federal Employer Identification Number - Digits only - no dashes or special characters.
Override Address Validation
Street Address 1 * 1000 DMV Street
Street Address 2
City *
Richmond
State *
Virginia 👻
Country *
United States -
Postal Code 🛠
23230
PEO Bureau of Insurance Data
Registered with the State Corporation Commission Bureau of
Insurance as a Multiple Employer Welfare Arrangement (MEWA):
Yes No
Currently provides health benefits or health care services:
Yes No
Plans to offer health benefits or health care services in the future:
Yes   No
<b>`</b>
Back Save



#### IMPORTANT

Please note that the Parental Guarantee form must be downloaded, completed, and submitted to the Commission if this PEO operates under a parent company.

## MANAGE CONTACTS

The section covers the functionality for managing PEO contact details in WebFile.



## **STEPS TO COMPLETE**

- 1. Go to the WebFile website.
- 2. Click the "Login" button.
- 3. Navigate to the appropriate PEO.
- 4. Scroll to the bottom to view PEO Contacts.
- 5. Click the "Edit" button to make the desired changes to PEO Contact details.

Mailing	Physical
TEST	TEST
Address 1000 DMV DR RICHMOND, Virginia 23220-2036 United States Email Laboration States test@gmail.com	Address 1000 DMV DR RICHMOND, Virginia 23220-2036 United States Email
Phone	Phone
8045555555	8045555555
Edit	Edit

6. Click the "Update Contact" button to save changes.

Edit TEST				
Street Address 1 * 1000 DMV DR				
Street Address 2				
City * RICHMOND	State * Virginia	*	Postal Code * 23220-2036	
Country * United States •				
Email * test@gmail.com	6			
Phone * 8045555555				
Copy Address & Contacts	s to Physical Address			
Update Contact Back				

## MANAGE COVERAGE INFORMATION

The section covers the functionality for managing PEO workers' compensation coverage in WebFile. It is essential that PEOs understand Virginia workers' compensation coverage requirements in order to properly manage coverage for the PEO and for their clients.

Virginia law requires that an employer who regularly employs more than two parttime or full-time employees carry workers' compensation. A business that subcontracts work that is part of his trade, business or occupation, or fulfills a contract of his business shall be liable to any subcontractor's employee for workers' compensation in the same manner as any worker immediately employed by him and must count subcontractor's employees when counting employees to determine if coverage is required.

Virginia requires Virginia coverage for work performed in Virginia. A PEO with a policy based outside of Virginia will need to ensure that they obtain the proper Virginia 3A endorsement on the policy which covers known exposure in Virginia.

An employer that fails to insure when required by law is subject to a civil penalty of up to \$250 per day uninsured, subject to a maximum penalty of \$50,000.00 plus costs, pursuant to Virginia Code § 65.2-805.

- A PEO is considered an employer of its co-employees, thus it must count both its own Virginia employees and its Virginia employees and its Virginia coemployees performing work in Virginia when counting employees. If it totals more than "two" then Virginia workers' compensation coverage is required.
- For clients, PEOs are asked to know their clients, the nature of their business and whether they hire subcontractors to assist in the work of the client's business. If so, the PEO should be requesting the client obtain separate coverage for their Statutory Employer liability.

## **MANAGING PEO COVERAGE**

- 1. Navigate to the appropriate PEO.
- 2. Navigate to the PEO Coverage section.

A Commonwealth of Virginia Website		SATION COMM	MISSION	<u>Virgi</u>	inia.gov   <u>Find an Agenc</u>	z E
TION COMPANY					vwctestpeo1@gmail.com	1
Edit PEO	Clients				+ Add	
Name * RED WHITE & BLUE GUTTERS INC	Incomplete	Active	Terminated			
PEO Status: Registered			Client Registration Age of Inco Start Date Registratio	mplete Days Un n Deletion	61	
PEO Status Date: 05/20/2015	No Incomplete Clie	nt Registrations				
Registration Date:						
PEO Company Information	PEO Co	verage			+ Add	$\langle $
Legal Status * Individual					active filters \Xi	
	FEIN A	Primary Named Insured		Policy Term Start (Inception)	Policy Term End (Expiration) Coverage Cancellation	
Approximate number of direct PEO employees in Virginia * 1	Policy Number	Insurance Company		Master Policy Make Master	Cancellation Effective Date Terminate	
Approximate number of client co-employees in Virginia *	010589274 123456	D & J SEAMLESS GUTTERS IN _LEE_ACME INSURANCE	IC	Policy 6/5/14 No	6/6/16	
<u> </u>				1	Î	
REO Barant Company Overview	010589274 123456	D & J SEAMLESS GUTTERS IN LEE ACME INSURANCE	IC	6/5/14 No	6/6/16	
				1	Î	
Yes O No Parental guarantee required form to download Name *	G		Items per page: 1	1 - 2 0	of2 < >	
PEO Parent Company Overview PEO operates under a parent company: Yes O No Parental guarantee required form to download Name * Parent Company	123456	D & J SEAMLESS GUTTERS IN		No	Î	

- 3. Click the "Add" button to add coverage to a PEO.
- 4. Enter the required policy data. It is helpful to have a copy of the binder, information page or Declaration Page of the policy available in order to have the required policy information to enter. A Certificate of Insurance does not provide sufficient information to complete this section. It is important to use care in entering policy information as incorrect data will not validate.

**Note:** Some insurance carriers have similar names, be sure to enter the precise name of the carrier.



#### IMPORTANT

The insurance company field uses a real-time search function which returns results after you have typed at least 3 characters. NCCI Code may be found on the Declaration/Information page received from the Carrier.

5. If you select the coverage as "A master policy covering clients currently working in Virginia" the dropdown box to the right of the screen will appear. If you wish to associate this Master Policy to multiple clients, select "Yes" and a dropdown of active clients will appear. This tool is useful at renewal as you can update clients covered by the master policy at one time.

🖌 A master p	olicy covering clients currently v	vorking in Virginia	
Do you wish to asso	ciate this Master Policy to multiple clients		
′es		*	
			0 active filters \Xi
	FEIN	Name 个	0 active filters
-	FEIN 654654654	Name ∱ Alex Test	0 active filters
		Alex	0 active filters \Xi

# MANAGING CLIENT COVERAGE



# QUICK TIPS

Managing Coverage functionality for the client is similar to what it is for the PEO. Please refer to <u>MANAGING PEO COVERAGE</u>.

- 1. Navigate to the appropriate PEO.
- 2. Navigate to the Active Clients section.

A Commonwealth of Virginia Website				Virginia.gov   Find an Agency
	COMPENSA		AISSION	≡
PEO Summary				vwctestpeo1@gmail.com
Edit PEO	Clients			+ Add
RED WHITE & BLUE GUTTERS INC	Incomplete	Active	Terminated	
PEO Status:				o active filters
Registered	FEIN Name 1	•	Client St	atus Employee Count
PEO Status Date:	762054478 CLIENT	/T6JI4	Non-Con	npliant 20
05/20/2015	896463513 FINN		Compliar	nt 1
Registration Date:	G		Items per page: 10	▼ 1-2 of 2 < >

- 3. Select a client by clicking on their FEIN.
- 4. Under the "PEO Coverage" section click the "Add" button.
- 5. You will be asked if the coverage is on a Master Policy or not. If the answer is yes, a drop down will display showing the Master Policy coverage that has been entered for the PEO.
- 6. Select the correct policy.

PEO Coverage		
is this coverage on one of the PEO's Master Policies?		
Yes	-	
Master Policy 🗙	•	
Submit Back		
Submit Back		

7. If the coverage is on a Master Policy but no coverage displays it is possible that this coverage has not been entered for the PEO.

- 8. If the coverage for the client is for an individual policy (client is not on the Master Policy) then select "No" and the coverage screen will display.
- 9. Once the screen display you must enter the policy information requested in each required field. Use care in entering all policy information. Incorrect information will not validate.

PEO Coverage	
Is this coverage on one of the PEO's Master Policies?	•
Virginia Coverage	
Effective Date ★	
Coverage Matching Criteria	
Find a provider 🗙	
Begin typing the provider name or number	
Policy Number 🗙	
Policy Term Start (Inception) 🛠	
Policy Term End (Expiration) ★	
Submit Back	

**Note:** Once you have added coverage, you will have an option to terminate coverage with a PEO or client if necessary. To terminate both a client and coverage, go to the Client Contract section and select "Terminate Client Relationship."



#### IMPORTANT

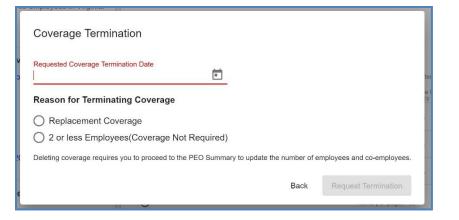
The insurance company field uses a real-time search function which returns results after you have typed at least 3 characters. NCCI Code may be found on the Declaration/Information page received from the Carrier.

# **TERMINATING COVERAGE**

1. Navigate to the PEO Coverage section of the PEO or the client. Select the coverage to be terminated by checking the box to the left of the FEIN and selecting Terminate Selected.

				0	active filters 📃
Fein <b>1</b>	Primary Named Insured	Policy Term Start (Inception)	Policy Term End (Expiration)	Master Policy	Coverage Cancellation Effective Date
Policy Number	Insurance Company			Make Master Policy	Terminate
010589274	D & J SEAMLESS GUTTERS INC	6/5/14	6/6/16	No	
123456	_LEE_ACME INSURANCE			1	Î
010589274	D & J SEAMLESS GUTTERS INC	6/5/14	6/6/16	No	
123456	_LEE_ACME INSURANCE			1	Î
010589274	D & J SEAMLESS GUTTERS INC	10/1/18	10/1/19	No	
ABC1234	AMERICAN AUTOMOBILE INSURANC	CE CO		-	Î

2. Enter a termination date and reason for terminating coverage.



- 3. While under the Client Contract section, if it indicates three or more direct employees, replacement coverage is required. You may edit the number of employees to obtain the option 2 or less employees (coverage not required) if appropriate.
- 4. The Commission requires all voluntary coverage to also be registered in WebFile

# **REGISTERING AND MANAGING CLIENTS**

This section covers the functionality available for registering and managing PEO clients in WebFile.

#### **IMPORTANT**

Pursuant to statute, a PEO **must** provide the Commission notice of all new clients and notice of all client terminations within 30 days by completing client registration and termination information.

Failure to provide the Commission timely notice of a new Client or a Client termination shall subject a PEO to a <u>monetary penalty</u>.



### **BEFORE YOU GET STARTED**

PEO must have one or more existing clients.

- 1. Navigate to the appropriate PEO.
- 2. Navigate to the Active Clients section.



- 3. You have two options:
  - a. Add a client.
  - b. Edit an existing client by clicking the client FEIN and appropriate section.



### **QUICK TIPS**

Navigating a long client list can be made easier by using the Filter feature. This function displays fields that can be used to narrow view details. Enter FEIN or Name details and click apply.

Clients	S			+ Add
Active	Terminated	Incomplete		
EIN		Name		0 active filters \Xi
FEIN	Name 🛧		Client Status	Apply Clear Employee Count
654654654	Alex Test		Compliant	1
121212121	Test		Compliant	2
744125589	TEST		Compliant	1
965893265	Tset2033		Compliant	1
G			Items per page: 10	▼ 1-4 of 4 < >

## **ADDING A CLIENT**

- 1. Select the "Add" button.
- 2. Enter the Name and the FEIN of the client.

**Note:** When entering a FEIN, enter 9 digits only, no dashes.

Name *		
Required Field		
FEIN *		
		079
Legal Status \star		-
	Cancel	Add

- 3. You will note that if you enter a Federal Employer Identification Number (FEIN) of a client that is already active, you will not be allowed to enter it again. This is to prevent re-entering the same client twice and creating duplicate entries.
- 4. When entering client's address information it is necessary to enter the client's own address information and not the PEO's address.

VWC - WebFile Guide for PEOs | www.workcomp.virginia.gov/webfile | 1-877-664-2566

5. If there are information fields that you have not completed, a matrix will display listing the required fields with missing information.

	Mailing Address					
2	Making Autoress					
	Name *					
	Street Address 1 🛠					
	Street Address 2					
	City * State *		Postal Code 🛠	Country *	•	
	Email					
	Phone *					
	Copy Address & Contacts to Physical Addr	855				
	Update Contact					
3	Physical Address					
3	Client Contract					
9	Coverage Information 🧭					
	Submit Registration					

- 6. Once you have completed entering all client information, it is validated and saved, the "Register" button will display.
- 7. Click the "Register" button.

	PEO Client Registration Please complete the following steps:
0	Mailing Address
0	Physical Address
0	Client Contract
0	Coverage information 🥥
6	Submit Registration Please complete all state Register

8. Client Status changes to Submitted for Approval.

# **INCOMPLETE CLIENT REGISTRATIONS**

- 1. A portlet displays in WebFile titled "Incomplete in Progress Client Registrations." A PEO will be allowed to enter and save up to 10 (ten) incomplete client registrations for a period of up to 45 days. The portlet will display each client that is not fully registered and the number of days allowed to complete registration.
  - a. A PEO will not be allowed to enter further clients until an incomplete registration is completed and submitted or an existing incomplete client registration is deleted.
  - b. An incomplete client registration that ages to 45 days will be deleted and all data removed.

S Clie						+ Add
Activ	e	Terminated	Incomplete			
FEIN	Name		Client Registration Start Date	Age of incomplete Registration	Days Until Deletion	
123123123	asd		05/30/2019	11	34	Π
121212121	Test		06/11/2019	0	45	T.

# **TERMINATING A CLIENT RELATIONSHIP**

- 1. Navigate to the appropriate PEO.
- 2. Navigate to the Active Clients section.
- 3. Select a client by clicking their FEIN.
- 4. Navigate to the Client Contract section.

5. Click the "Terminate Client Relationship" button.



6. You will be prompted to identify if the client is insured under the master policy. Additional questions are required depending upon the answer.

employees working in Virginia or the agreement betwee must notify the Commission within 30 calendar days if t where the client agreement has NOT terminated and th may choose to edit the Client Contract tab and the num	ing that this client is no longer doing business in Virginis, h the PEO and the client has terminated. The PEO underst is client returns to Virginia by receipstering the client in Wi PEO is uncertain as to whether or not their client may return requires the PEO to update to zero and return the olive requires the PEO to update the number of direct employe aminating the client agreement	ands that it abFile. In cases um to Virginia, it ent registration.
Client on Master Policy *		
Yes ○ No		
Master Policy Requested Coverage End Date ★	•	
Date Client Agreement Terminates 🛠	<b></b>	
Reason for Termination $*$	Ť.	
Confirm client has been advised of obligati Section 65.2-803.1 E and Regulation 16 VAG Terminate Client Back	on to secure workers's compensation coverage 30-100-40 C3	pursuant to

7. Enter the required information and the "Terminate Client" button will appear.

## **EDITING A CLIENT**

- 1. Navigate to the appropriate PEO.
- 2. Navigate to the Active Clients section.
- 3. Select a client by clicking their FEIN.
- 4. Click the "Edit" button on the left of the Client Summary screen.

Alex Test	
Client Status: Compliant	
Legal Status: Individual	
Submission Date: 05/30/2019	
Date of VA Exposure: 05/01/2019	
Contract Date: 05/21/2019	
	🖍 Edit

- 5. An active client will be listed with one of three statuses as follows:
  - a. Submitted for Approval client registration has been submitted for review
  - b. Compliant client has met compliance requirements, as determined by the Commission
  - c. Non-Compliant client is noncompliant
- 6. You can also maintain the Client's Contacts, Coverage and Contract information.



## QUICK TIPS

Managing Contacts functionality for the Client is nearly the same as it is for the PEO. Please refer to <u>MANAGE CONTACTS</u> for further details. The only difference for the client is that the listings of Designated Representative and Annual Assessment Point of Contact are not needed for the client.

7. When complete select the "Submit" button to finalize changes.

## **MANAGING CONTRACT DATA**

1. Under the Contract section, the status of individual statutory contractual requirements are displayed. Items that are true are noted with a check mark.



- 2. To edit the status of the Contract items select the "Edit" button.
- 3. Update the appropriate fields and select the "Save" button when complete.

<ul> <li>Client Contract</li> </ul>	
Date of Virginia Exposure *	
08/01/2019	
Date employer started working in Virginia as your client. MM/DD/Y	YYY
Number of direct employees in Virginia * 2	
Enter the number of direct employees that perform work for this clic Virginia.	ent in
Are 100% of this client's employees leased from t	the PEO? *
Yes O No	
Does this client company hire sub-contractors wit	th employees to assist in the work of the business? *
🔿 Yes 💿 No	
A written contract exists between the PEO and th	e Client.
Confirmed (Required by Statute) *	
Contract Date	
08/01/2019	
MM/DD/YYYY	
Expiration Date	
08/29/2020	
MM/DD/YYYY	
PEO shall provide a written summary of rights an	d obligations to each coemployee.
Confirmed (Required by Statute) *	
PEO shall notify, in writing, client and co-employe compensation coverage.	sees of intent to terminate PEO agreement on or before termination and advise client of obligation to obtain workers'
Confirmed (Required by Statute) *	
PEO agrees to terminate client in WebFile within	30 days of termination of client agreement.
Confirmed (Required by Statute) *	
PEO shall provide information concerning the film	ng for workers' compensation and unemployment benefits given to each employee.
Confirmed (Required by Statute) *	
Save Back	

# MANAGING ANNUAL REPORT FILING DATA

This section covers the functionality available for submitting the Annual Report data through WebFile.

### **IMPORTANT**



Professional Employer Organizations (PEO) are required, pursuant to Virginia Code § 65.2-803.1 of the Virginia Workers' Compensation Act, to file by January 31st an electronic annual report for the period ending December 31st of the prior year. The administrative, insurance information and payroll should be updated for each client company to reflect current state. For more information, please refer to Virginia Code § 65.2-803.1 and the Commission's regulations 16 VAC 30-100-10/80, available on our website at <a href="http://www.workcomp.virginia.gov">http://www.workcomp.virginia.gov</a>.

Annual Reporting must be completed between January 1 and January 31 each year. Annual Reporting includes payroll reporting for the PEO for the previous 12-month period.

- Be certain to fill out and submit annual reporting during the January reporting period. Editing the annual report information prior to the reporting period will not result in a report being submitted.
- It is recommended that annual reporting be commenced early in the January reporting period to ensure that it is completed timely.
- "Payroll" is defined as gross amounts paid by a PEO to its client company coemployees as compensation in Virginia for the time period indicated ( ). "Gross amounts" includes all items of compensation in the NCCI definition of remuneration.
- A PEO that had no payroll is still required to Annually Report and to report payroll as \$0.
- A PEO's annual assessment is calculated based upon the PEO's aggregate annual payroll, thus accurate payroll reporting is required.
- Enter all Annual Report information with care and review it before submitting. Once your Annual Report is submitted a PEO user cannot modify the reported data without first contacting the Commission for assistance.
- Annual Reporting is not complete until the PEO user checks all boxes certifying all information is complete and submits the Annual Report. Do not simply edit the information, you must enter all required information, save it, and submit it.
- Once an Annual Report is submitted a confirmation e-mail will be sent to the PEO User confirming receipt of the Annual Report and listing the payroll report for the reporting period.

# FILING AN ANNUAL REPORT

- 1. Navigate to appropriate PEO.
- 2. Scroll down to the Annual Report section.

	Annual	Report				
Year	File Date	Amount Reported	Assessment Date	Assessment Amount	Date Paid	
2019			01/01/2019			🎤 Edit
2018	12/13/2018	\$145,896,523.00	11/29/2018			
2018			11/29/2018			
2018			11/29/2018			
2018			11/29/2018			

- 3. Check the year in which you wish to file.
- 4. Click the "Édit" button.
- 5. Complete/Edit the Annual Assessment data.

- 6. Certify active clients reflect their current state.
- 7. Click the "Save" button.

Annual I	Report t Details: Fill out annual report	form and allek Submit
Annual Assessmen	t should be mailed to the	
Attention * TIM SMITH		
_		
Override Addres	s Validation	
1000 DMV DR		
Street Address 2		
City *	State *	Postal Code *
RICHMOND	Virginia	▼ 23220-2036
Country * United States		
	of PEO direct employees	
Approximate number	r of client co-employees in	Virginia for new year 🛠
\$ Final Virginia payro	oll reported for period endir	ng 12/31/2018 🛠
PEO certifies the fo	llowing:	
PEO's designate	d representative informatio	n is current.
PEO and its co-e	mployees are in compliant	e with Virginia Workers' Compensation Insurance Requirements.
PEO and its clier	nts mailing and physical ad	dresses are current.
PEO has update	d each client contract tab t	o reflect the current status of each client company.
I hereby certify th	nat the information in this re	eport is true and correct to the best of my knowledge.
Save Back	i .	



### IMPORTANT

Failure to submit an Annual Report by the January 31st deadline may subject a PEO to a monetary penalty.

To amend a filed Annual Report, please contact the Insurance Department PEO Specialist.

For questions concerning annual reporting, please contact the Insurance Department of the Commission by phone at (804) 205-3586 or by email at <u>vapeo@workcomp.virginia.gov</u>.

# WebFile SUPPORT

WebFile Support pertains directly to WebFile accounts, transactions, and errors. WebFile users can find answers and solutions to common issues such as creating or unlocking a WebFile account and viewing or managing a claim.



If you are still having issues, or have additional questions after using the WebFile Support tool, please visit <u>http://www.workcomp.virginia.gov/webfile/webfile-support-request</u> and complete a WebFile Support Request.

www.workcomp.virginia.gov