



Virginia Workers' Compensation Commission

Phone: 1-877-664-2566, Email: questions@workcomp.virginia.gov

WVC Headquarters Closed Until Further Notice

The Virginia Workers' Compensation Commission (VWC) has confirmed that an agency employee is exhibiting symptoms for the Coronavirus (COVID-19) and is symptomatic as defined by the Centers for Disease Control. The last date of contact with the employee occurred on March 20th. VWC leadership is working closely with the Virginia Department of Health and has made appropriate notifications to VWC employees and others who may have also been exposed.

As a precautionary measure, the Commission headquarters, located at 333 E. Franklin Street, Richmond, Virginia will close on April 7, 2020 until further notice for cleaning and disinfection.

Although the Commission's Clerk's Office is closed, parties may continue to file documents by fax or WebFile. However, in accordance with Va. Code Sec. 1-210(B) the filing deadline for any item required to be filed with the Commission during the period in which the Clerk's Office is closed is extended to the next business day on which the Clerk's Office is open.

During this time, WVC is continuing to serve our customers:

- Our Customer Contact Center is open Monday through Friday from 8:30 a.m. – 4:45 p.m. at 1-877-664-2566
- Employees are teleworking, continuing as many business operations as possible
- Our [WebFile](#) system remains operational
- We are working closely with stakeholders to accommodate upcoming hearing and mediation schedules
- Please check our [website](#) for important updates

The Commission is dedicated to being responsive to the health and safety of its employees and visitors. Please check our [website](#) for important updates as this situation evolves.