



EDI Newsletter

2025 Year In Review

Issued: January 30, 2026

EDI Quality Assurance Department

EDI.Support@workcomp.virginia.gov

EDI Vision:

Lead the nation with a successful workers' compensation EDI program of the highest quality.

EDI Mission:

Ensuring data quality in association with the international EDI standard through connection and education within the workers' compensation community, and in accordance with the Commission's Core Values of innovation and reliability to the advancement of the Commission and the benefit of those who rely on its services.

New in 2025

- ❖ Successfully implemented EDI R3.1 effective January 16, 2025
 - Positive feedback received from many of our customers.
 - With this implementation came an increased volume of transactions
 - Total FROI URs – 219,968 Accepted / 17,787 Rejected
 - Total SROI URs – 60,045 Accepted / 7,274 Rejected
 - Edit changes were made after implementation to account for feedback from our customers
- ❖ Revised existing Training Aids with additional changes
- ❖ Created 3 new EDI Training videos that were added to the EDI Training Playlist on the Commission's YouTube Channel

EDI National Spotlight

- ❖ Candace Gray continued to serve as Co Vice-Chair of the IAIABC's Claims Committee
- ❖ Stephanie Sweeney continued to serve as the Vice-Chair of the IAIABC's EDI Council
- ❖ Candace Gray, Carolyn Gonzalez, Elizabeth Patrick, Ryan Duke and Stephanie Sweeney served as a member of the IAIABC Claims Committee
- ❖ Candace Gray, Carolyn Gonzalez, Elizabeth Patrick, Ryan Duke and Stephanie Sweeney served as a member of the IAIABC Systems Committee



Stephanie Sweeney



Ryan Duke



Candace Gray



Carolyn Gonzalez



Elizabeth Patrick



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What's Coming:

- ❖ Recording new trainings to add to the Commission's YouTube Channel
 - If you have suggestions for new recorded training or Training Aids, please let us know!
- ❖ Further evaluation of the new data received with R3.1 to determine if process changes or enhancements are needed

Requesting EDI Training:

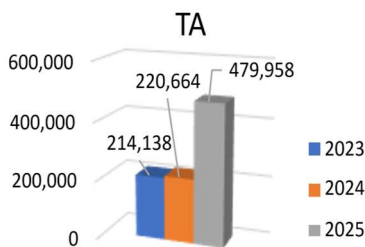
The EDI QA Department is ready to provide EDI training for R3.1. There is an EDI Training Team that will conduct these trainings upon request. We offer company specific training which can be tailored to meet the needs of that company.

How do I request EDI training for my company?

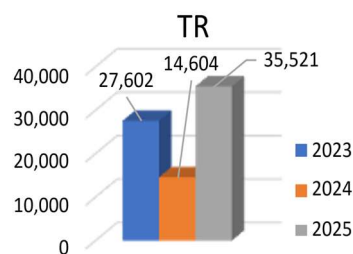
Email edi.support@workcomp.virginia.gov to request EDI training. In the email, please include insight into what topics you wish to have covered, type of audience that will be receiving the training, and when you would like to have the training scheduled.

Once the email is received, it will be forwarded to our EDI Training Team who will review and reach out to the requestor to get the session scheduled.

FROIs



Total FROIs in 2024 – 235,268

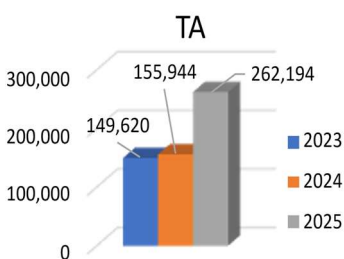


Total FROIs in 2025 – 515,479

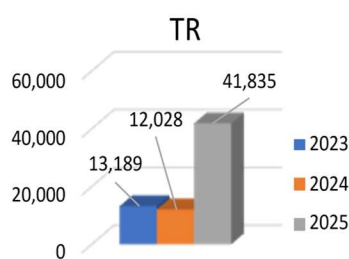
2025 Top 5 Errors

Match Data value not consistent with value previously reported
Invalid event sequence/relationship
Invalid data sequence/relationship
Must be valid content
No match on database

SROIs



Total SROIs in 2024 – 167,972



Total SROIs in 2025 – 304,029

2025 Top 5 Errors

Invalid event sequence/relationship
Mandatory field not present
Invalid data sequence/relationship
Must be valid content
Value is < required by jurisdiction



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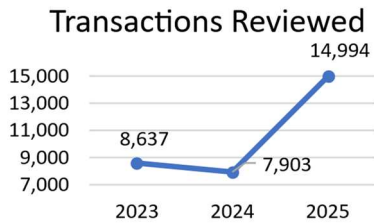
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Transactions Reviewed

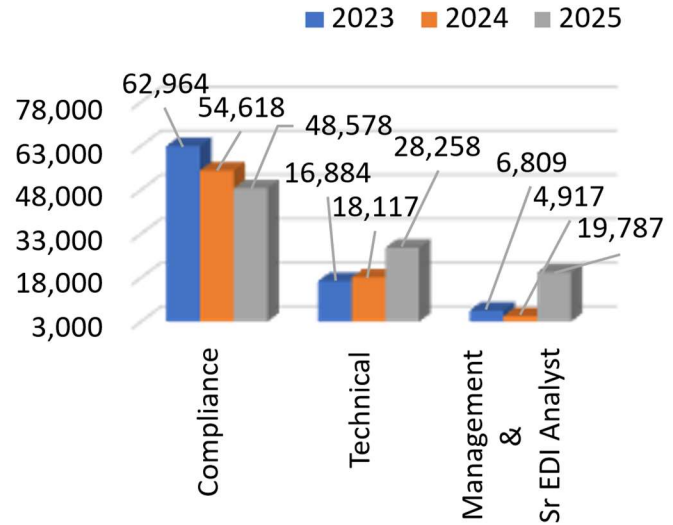
* Reviewed outside normal rejection process*



Possible outcomes of this review include:

- Ingesting the transaction
- Sending Missing BTC Letter
- Sending Transaction Review Letter

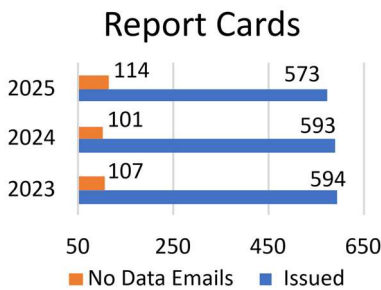
Overall Tasks Performed



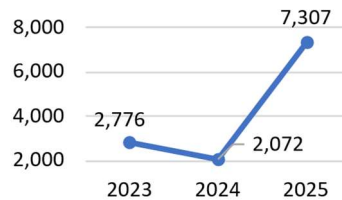
Total Tasks in 2024 – 77,652

Total Tasks in 2025 – 96,623

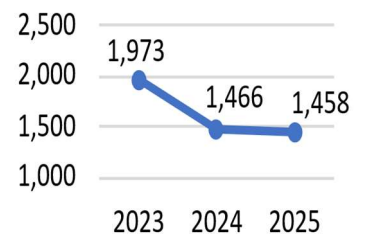
Report Cards



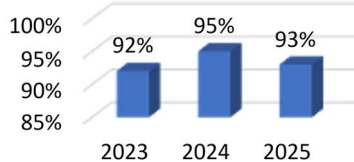
Data Changes



Consolidations

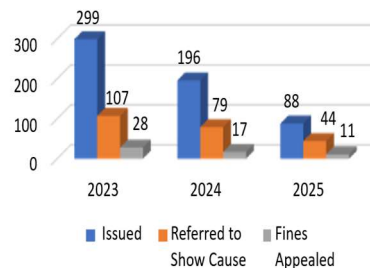


Avg Overall Grade



Report Cards are an evaluation grade given on EDI Reporting and Compliance Requirements

Fines



Trainings

- ❖ Provided in-person training to a local Claim Administrator
- ❖ Uploaded three new presentations to the EDI Training Playlist



2025 EDI Leaderboards

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EDI Leaderboard

Actec Systems Inc.	iSurety, Inc
Acuity, A Mutual Insurance Company	Key Risk Management Services Company
AHOLD DELHAIZE USA SERVICE, LLC	Landin Services LLC
Allianz Reinsurance America, Inc.	Liberty Mutual Insurance Company
American Compensation Insurance Company	Markel Service Incorporated
Amerisure Insurance Company	Memic Indemnity Company
AmFed National Insurance Company	Meridian Security Insurance Company
Argonaut Insurance Company	Method Claims Management, LLC
Auto-Owners Insurance Company	National Casualty Company
Berkshire Hathaway Homestate Insurance Company	National Interstate Insurance
BITCO General Insurance Corporation	Nationwide Mutual Insurance Company
Builders Insurance Group (A mutual Captive Company)	Next Level Administrators LLC
Catholic Diocese of Richmond	Nordstrom Inc
CHESTERFIELD (COUNTY OF)	PENNSYLVANIA MANUFACTURERS' ASSOCIATION INSURANCE COMPANY
Chesterfield Services, Inc.	Pennsylvania National Mutual Casualty Insurance Company
Chubb & Son, Inc.	Protective Insurance Company
Church Mutual Insurance Company S.I.	Publix Super Markets, Inc.
Continental Casualty Company	ROCKWOOD CASUALTY INSURANCE COMPANY
CorVel Enterprise Claims	RYDER SYSTEMS INC.
Cottingham & Butler Claims Service, Inc.	Sedgwick Claims Management Services, Inc.
Dollar General Corporation	Selective Insurance Company of America
Eastern Alliance Insurance Company	Self Insured Services Company Inc.
Employers Preferred Insurance Company	Sentry Insurance Company
Erie Insurance Exchange	Service Lloyds Insurance Company
ESIS, Inc.	Southern States Insurance Exchange
FCCI Services Inc.	State Auto P & C Insurance Company
Federated Mutual Insurance Company	State Automobile Mutual Insurance Company
Federated Rural Electric Insurance	Summit Consulting, Incorporated
FFVA Mutual Insurance Company	The Hanover Insurance Company
Forestry Mutual Insurance Company	Travelers Indemnity Company
Frankenmuth Insurance	Virginia Association of Counties Groups Self-Insurance Risk Pool (AKA RMP Inc).
Great American Insurance Company	Virginia Commonwealth University Health System Authority
Great West Casualty Company	Virginia Property & Casualty Insurance Guaranty Association
Harleysville Insurance Company	Virginia Risk Sharing Association
Hartford Fire Insurance Company	Walmart Claims Services, Inc.
Insurance Company of the West	West Bend Insurance Company

Note:

This is a list of companies that were in an Acceptable Status once we averaged together all 4 quarters of 2025.



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EDI Most Improved

Allianz Reinsurance America, Inc.
AmFed National Insurance Company
Builders Insurance Group (A mutual Captive Company)
Chesterfield Services, Inc.
RYDER SYSTEMS INC.

Note:

These are the companies that have gone from a Needs Improvement score to an Acceptable Score between 2024 and 2025.

EDI Dean's List

Actec Systems Inc.	Great West Casualty Company
Acuity, A Mutual Insurance Company	Hartford Fire Insurance Company
American Compensation Insurance Company	Insurance Company of the West
Amerisure Insurance Company	Key Risk Management Services Company
Berkshire Hathaway Homestate Insurance Company	Landin Services LLC
Catholic Diocese of Richmond	Liberty Mutual Insurance Company
CHESTERFIELD (COUNTY OF)	Markel Service Incorporated
Chubb & Son, Inc.	Memic Indemnity Company
Church Mutual Insurance Company S.I.	National Interstate Insurance
CorVel Enterprise Claims	Nationwide Mutual Insurance Company
Cottingham & Butler Claims Service, Inc.	Nordstrom Inc
Erie Insurance Exchange	PENNSYLVANIA MANUFACTURERS' ASSOCIATION INSURANCE COMPANY
Federated Mutual Insurance Company	Pennsylvania National Mutual Casualty Insurance Company
Federated Rural Electric Insurance	Publix Super Markets, Inc.
Forestry Mutual Insurance Company	Self Insured Services Company Inc.
Great American Insurance Company	Sentry Insurance Company

Note:

This is a list of companies that have been on the Commission's EDI Leaderboard for the last 5 consecutive years.

Note

Information contained on these Leaderboards are obtained from the scores listed on the Report Cards. The Report Cards are an evaluation grade given on EDI Reporting and Compliance Requirements and sent to all Trading Partners each quarter.