



# EDI Newsletter

## 2023 Year In Review

Issued: February 5, 2024

EDI Quality Assurance Department

EDI.Support@workcomp.virginia.gov

### EDI Vision:

Lead the nation with a successful workers' compensation EDI program of the highest quality.

### EDI Mission:

Ensuring data quality in association with the international EDI standard through connection and education within the workers' compensation community, and in accordance with the Commission's Core Values of innovation and reliability to the advancement of the Commission and the benefit of those who rely on its services.

### New in 2023

- ❖ Devon Doyle was promoted to EDI Technical Specialist
- ❖ Created the EDI Department Vision and Mission Statements
- ❖ Published the EDI R3.1 requirements



Devon Doyle

### EDI National Spotlight

- ❖ Candace Gray continued to serve as Co Vice-Chair of the IAIABC's Claims Committee
- ❖ Stephanie Sweeney continued to serve as a member of the IAIABC's EDI Council
- ❖ Candace Gray, Carolyn Gonzalez, Elizabeth Patrick, Ryan Duke and Stephanie Sweeney served as a member of the IAIABC Claims Committee
- ❖ Candace Gray and Stephanie Sweeney served as a member of the IAIABC Systems Committee
- ❖ Elizabeth Patrick received the NextGen Award from the IAIABC



Stephanie Sweeney



Ryan Duke



Candace Gray



Carolyn Gonzalez



Elizabeth Patrick



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### What's Coming:

- ❖ Implementation of EDI Release 3.1
  - Revised Training Aids
  - Training
  - XML will be accepted but not mandated
  - Go Live January 2025
- ❖ Changes to the current 20-Day Order – Payments Made Process
  - Scheduled for January 2025

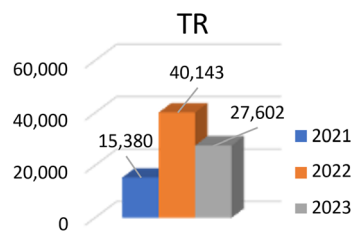
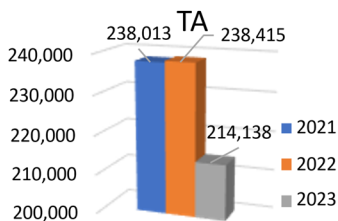
### Requesting EDI Training:

The EDI Department will continue to hold EDI training for R3.0 until mid-year of 2024. We will then begin training on R3.1. There is an EDI Training Team that will conduct these trainings upon request. We offer a general overview or company specific training which can be tailored to meet the needs of that company.

How do I request EDI training for my company?

Email [edi.support@workcomp.virginia.gov](mailto:edi.support@workcomp.virginia.gov) to request EDI training. In the email, please include insight into what topics you wish to have covered, type of audience that will be receiving the training, and when you would like to have the training scheduled.

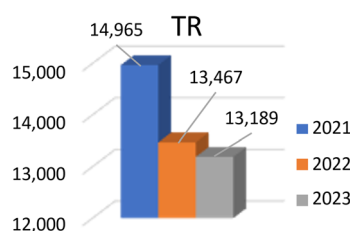
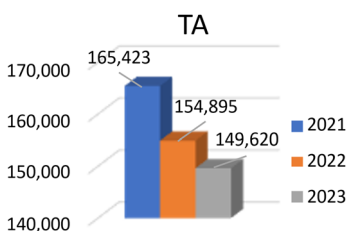
### FROIs



#### 2023 Top 5 Errors

Duplicate Transmission/Transaction
Match Data value not consistent with value previously reported
Not statutorily valid
Mandatory field not present
Invalid event sequence/relationship

### SROIs



#### 2023 Top 5 Errors

Invalid event sequence/relationship
Mandatory field not present
Match Data value not consistent with value previously reported
Not statutorily valid
Duplicate Transmission/Transaction



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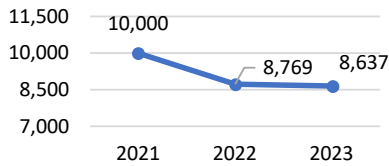
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### Transactions Reviewed

\* Reviewed outside normal rejection process\*

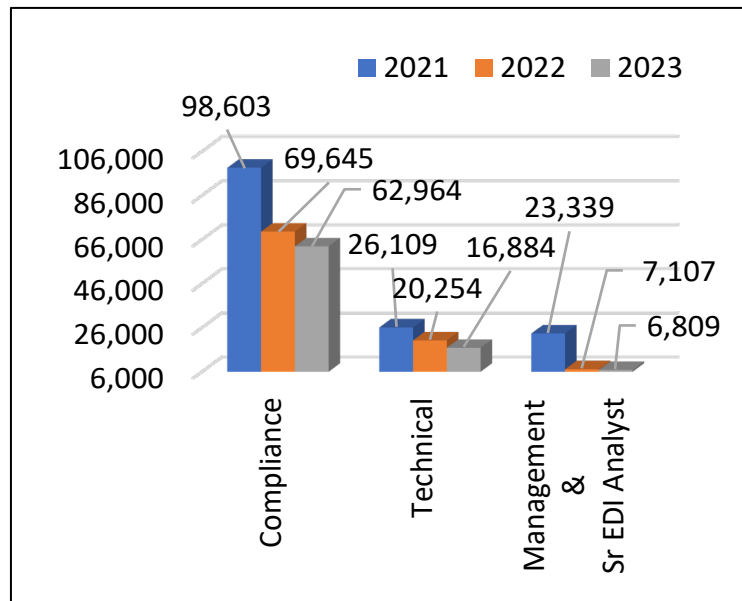
#### Transactions Reviewed



Possible outcomes of this review include:

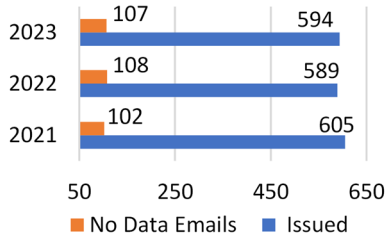
- Ingesting the transaction
- Sending Missing BTC Letter
- Sending Transaction Review Letter

### Overall Tasks Performed

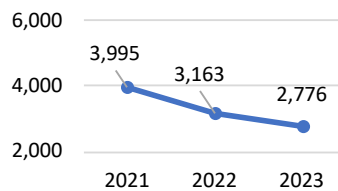


### Report Cards

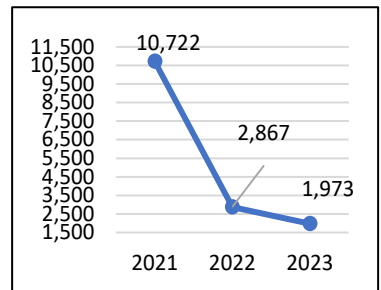
#### Report Cards



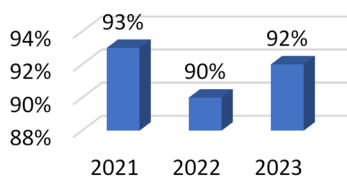
### Data Changes



### Consolidations

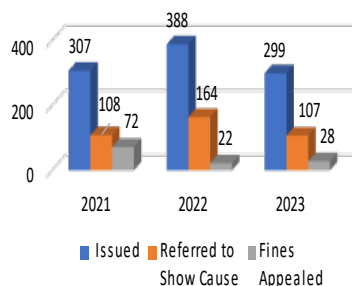


### Avg Overall Grade



Report Cards are an evaluation grade given on EDI Reporting and Compliance Requirements

### Fines



### Trainings

- ❖ Provided training to 8 Claim Administrators
- ❖ Provided the first training for R3.1 at the Commission's 2023 Educational Conference



# 2023 EDI Leaderboards

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## EDI Leaderboard

Accident Fund Insurance Company of America	Donegal Mutual Insurance Company	PENN MILLERS INSURANCE COMPANY
Actec Systems Inc.	Eastern Alliance Insurance Company	PENNSYLVANIA MANUFACTURERS' ASSOCIATION INSURANCE COMPANY
Acuity, A Mutual Insurance Company	Employers Mutual Casualty Company	Pennsylvania National Mutual Casualty Insurance Company
AIG Claims, Inc.	Employers Preferred Insurance Company	Pilot Travel Centers LLC
American Compensation Insurance Company	Erie Insurance Exchange	Premier Group Insurance Company
AMERICAN INTERSTATE INSURANCE COMPANY	ESIS, Inc.	Protective Insurance Company
Amerisure Insurance Company	FCCI Services Inc.	Publix Super Markets, Inc.
AmGUARD	Federated Mutual Insurance Company	Retail Business Services LLC
Arrowood Indemnity Company	Federated Rural Electric Insurance	ROCKWOOD CASUALTY INSURANCE COMPANY
Atlantic Specialty Insurance Company	FFVA Mutual Insurance Company	Safeco Insurance Company of America
Berkley Insurance Company	Forestry Mutual Insurance Company	Sedgwick Claims Management Services, Inc.
Berkley Regional Insurance Company	Frankenmuth Insurance	Self Insured Services Company Inc.
Berkshire Hathaway Homestate Insurance Company	Great American Insurance Company	Sentry Insurance Company
BITCO General Insurance Corporation	Great West Casualty Company	SmartCasualtyClaims
Bloomington Compensation Insurance Company	Hartford Fire Insurance Company	Southern States Insurance Exchange
Broadspire Services	Innovative Risk Management	State Auto P & C Insurance Company
Brotherhood Mutual Insurance Company	Insurance Company of the West	State Automobile Mutual Insurance Company
Builders Insurance Group (A mutual Captive Company)	Key Risk Management Services Company	Summit Consulting, Incorporated
Builders Mutual Insurance Company	Landin Services LLC	The Hanover Insurance Company
Cannon Cochran Management Services, Inc.	Legacy Vulcan Corp	United States Fire Insurance Company
Catholic Diocese of Richmond	Liberty Mutual Insurance Company	Vanliner Insurance Company
CHARLES TAYLOR TPA	LUBA Casualty Insurance Company	Virginia Association of Counties Groups Self-Insurance Risk Pool (AKA RMP Inc).
CHESTERFIELD (COUNTY OF)	Markel Service Incorporated	Virginia Commonwealth University Health System Authority
Chubb & Son, Inc.	Memic Indemnity Company	Virginia Property & Casualty Insurance Guaranty Association
Church Mutual Insurance Company S.I.	Method Claims Management, LLC	Virginia Risk Sharing Association
Cincinnati Insurance Company	MITSUI SUMITOMO INSURANCE CO OF AMERICA	Walmart Claims Services, Inc.
Continental Casualty Company	National American Insurance Company	Wegmans Food Markets Inc
Continental Indemnity Company	National Interstate Insurance	West Bend Mutual Insurance Company
CorVel Enterprise Comp	Nationwide Agribusiness	York Risk Services Group
Cottingham & Butler Claims Service, Inc.	Nationwide Mutual Insurance Company	Zenith Insurance Company
Creative Risk Solutions, LLC	Next Level Administrators LLC	Zurich American Insurance Company
Delhaize America, LLC	Nordstrom Inc	
Dollar General Corporation	Old Republic Insurance Company	

### Note:

This is a list of companies that were in an Acceptable Status once we averaged together all 4 quarters of 2023.



# 2023 EDI Leaderboards

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## EDI Most Improved

AmGUARD	Method Claims Management, LLC
Berkley Insurance Company	PENN MILLERS INSURANCE COMPANY
Cannon Cochran Management Services, Inc.	Pilot Travel Centers LLC
Delhaize America, LLC	Protective Insurance Company
Donegal Mutual Insurance Company	ROCKWOOD CASUALTY INSURANCE COMPANY
Employers Preferred Insurance Company	Sedgwick Claims Management Services, Inc.
ESIS, Inc.	Vanliner Insurance Company

### Note:

These are the companies that have gone from a Needs Improvement score to an Acceptable Score between 2022 and 2023.

## EDI Dean's List

Accident Fund Insurance Company of America	CorVel Enterprise Comp	PENNSYLVANIA MANUFACTURERS' ASSOCIATION INSURANCE COMPANY
Actec Systems Inc.	Creative Risk Solutions, LLC	Pennsylvania National Mutual Casualty Insurance Company
AIG Claims, Inc.	Erie Insurance Exchange	Publix Super Markets, Inc.
American Compensation Insurance Company	Great American Insurance Company	Safeco Insurance Company of America
AMERICAN INTERSTATE INSURANCE COMPANY	Great West Casualty Company	Self Insured Services Company Inc.
Amerisure Insurance Company	Hartford Fire Insurance Company	Sentry Insurance Company
Berkshire Hathaway Homestate Insurance Company	Key Risk Management Services Company	State Auto P & C Insurance Company
Bloomington Compensation Insurance Company	Landin Services LLC	State Automobile Mutual Insurance Company
Broadspire Services	Liberty Mutual Insurance Company	The Hanover Insurance Company
Brotherhood Mutual Insurance Company	Markel Service Incorporated	United States Fire Insurance Company
Builders Insurance Group (A mutual Captive Company)	Memic Indemnity Company	Virginia Commonwealth University Health System Authority
Catholic Diocese of Richmond	MITSUI SUMITOMO INSURANCE CO OF AMERICA	Virginia Risk Sharing Association
CHARLES TAYLOR TPA	National Interstate Insurance	Walmart Claims Services, Inc.
CHESTERFIELD (COUNTY OF)	Nationwide Agribusiness	Wegmans Food Markets Inc
Chubb & Son, Inc.	Nationwide Mutual Insurance Company	York Risk Services Group
Church Mutual Insurance Company S.I.	Next Level Administrators LLC	Zenith Insurance Company
Cincinnati Insurance Company	Old Republic Insurance Company	

### Note:

This is a list of companies that have been on the Commission's EDI Leaderboard for the last 5 consecutive years.

### Note

Information contained on these Leaderboards are obtained from the scores listed on the Report Cards. The Report Cards are an evaluation grade given on EDI Reporting and Compliance Requirements and sent to all Trading Partners each quarter.