



EDI Newsletter

2020 Year In Review

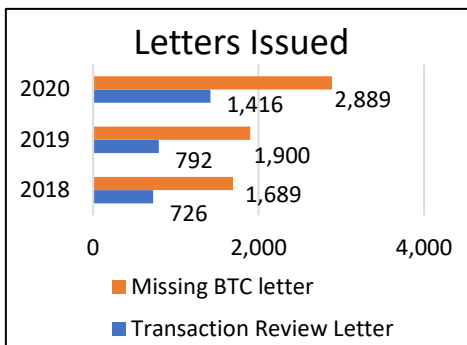
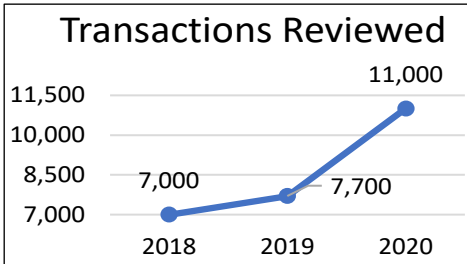
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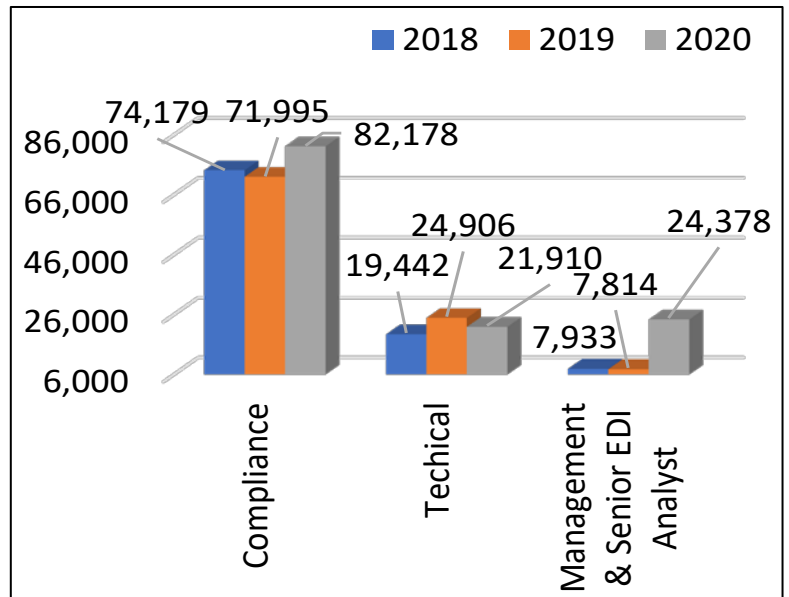
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Transactions Reviewed

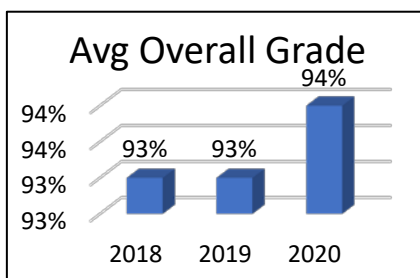
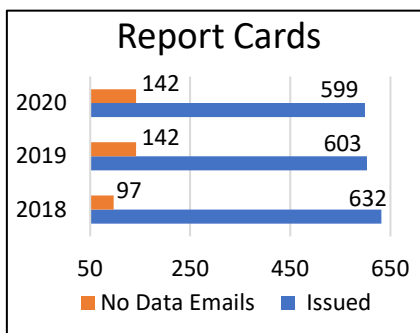
* Reviewed outside normal rejection process*



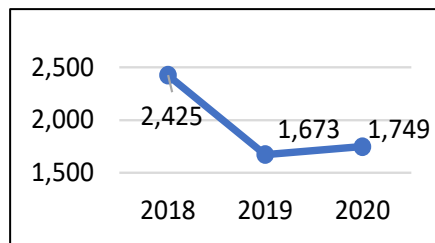
Overall Tasks Performed



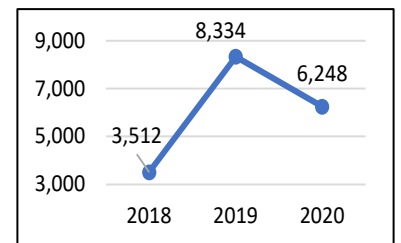
Report Cards



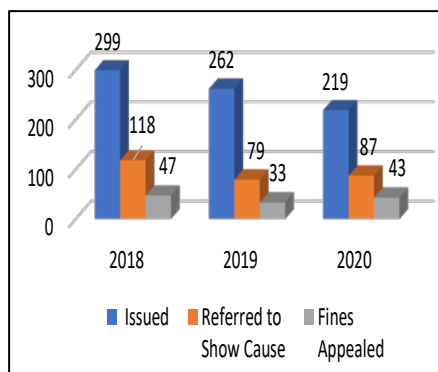
Consolidations



Data Changes



Fines



Trainings

- ❖ Provided training to 4 Claim Administrators
 - Retail Business Services LLC.
 - Charles Taylor
 - Rockwood Casualty
 - CorVel



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New in 2020

- ❖ New Training Aid: Trading Partner Documents
- ❖ COVID-19 statistics captured and added to the Commission's website
- ❖ Claim Administrator Review Project Implemented
- ❖ Candace Gray continued to serve as Co Vice-Chair of the IAIABC's Claims Committee
- ❖ Stephanie Sweeney served as a member of the IAIABC's EDI Council
- ❖ Mona Kanitkar was promoted to EDI Compliance Analyst
- ❖ One new hire in EDI QA - Kinneret Colon joined as an EDI Compliance Analyst



Candace Gray



Stephanie Sweeney

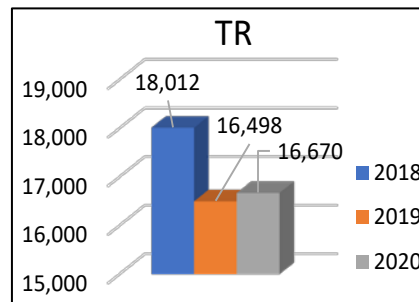
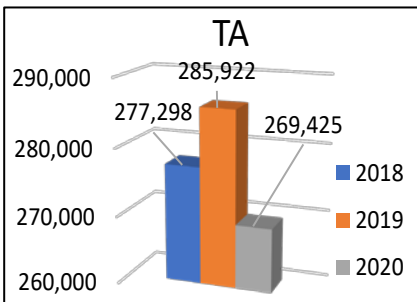


Mona Kanitkar



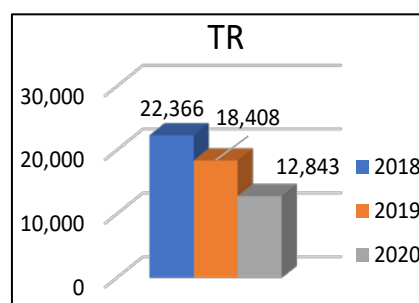
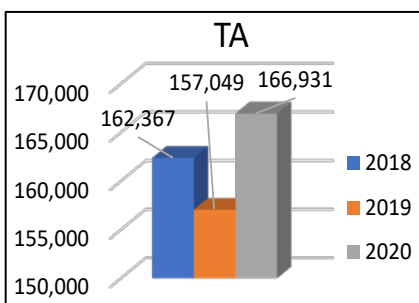
Kinneret Colon

FROIs



2020 Top 5 Errors
Match Data value not consistent with value previously reported
Mandatory field not present
Duplicate Transmission/Transaction
Not statutorily valid
No match on database

SROIs



2020 Top 5 Errors
Invalid event sequence/relationship
Invalid data sequence/relationship
Mandatory field not present
Match Data value not consistent with value previously reported
Not statutorily valid



2020 EDI Leaderboards

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EDI Quality Assurance Department

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EDI Leaderboard

ABF Freight System, Inc.	Cottingham & Butler Claims Serv.	Old Republic Insurance Company
Accident Fund Ins. Co. of America	Creative Risk Solutions	Pennsylvania Manufacturers Assoc. Ins. Co.
Actec Systems, Inc.	Delhaize America, LLC	Pennsylvania National Mutual Casualty Ins Co
Acuity, A Mutual Insurance Company	Dollar General Corporation	Premier Group Insurance Company
AIG Claims, Inc.	Employers Mutual Casualty Co.	Publix Super Markets, Inc.
Alternative Service Concepts, LLC	Employers Preferred Insurance Co.	Risk Management Programs, Inc
American Compensation Ins. Co	Enstar (US) Inc., dba Enstar Admin.	Safeco Insurance Co. of America
American Interstate Insurance Co.	Erie Insurance Exchange	Selective Insurance Co. of America
Amerisure Insurance Company	ESIS, Inc.	Self Insured Services Company Inc.
AmGUARD Insurance Company	FCCI Services Inc	Sentry Insurance a Mutual Co.
AmTrust North America	Federated Mutual Insurance Co.	Smart Casualty Claims
Argonaut Insurance Company	Federated Rural Electric Ins. Exchange	Southern States Insurance Exchange
Atlantic Specialty Insurance Company	FFVA Mutual Insurance Company	State Auto Mutual Insurance Co.
Averitt Express	Forestry Mutual Insurance Co.	State Auto Property & Casualty Ins. Co.
B & E Inc	Gallagher Bassett Services In.	The Cincinnati Insurance Company
BAE Systems Norfolk Ship Repair	Great American Insurance Co	The Hanover Insurance Company
Berkley Mid-Atlantic Group	Great West Casualty Co	The Landin Companies
Berkshire Hathaway Homestate Ins. Co.	Guide One Mutual Insurance Co.	Transguard Ins. Co. of America, Inc
Bloomington Compensation Ins. Co.	Harford Mutual Insurance Company	Travelers Indemnity Company
BrickStreet Mutual Insurance Co.	Harleysville Insurance Company	TRISTAR Risk Enterprise Management
Broadspire Services Inc.	Hartford Fire Insurance Company	Tyson Foods, Incorporated
Brotherhood Mutual Insurance Co.	Insurance Company of the West	Underwriters Safety & Claims
Builders Insurance Group	Key Risk Management Services	United States Fire Insurance Co.
Cannon Cochran Management Serv.	Liberty Mutual Insurance Co	US Administrator Claims
Carolina Mutual Insurance, Inc.	Markel Service Incorporated	Vanliner Insurance Company
Catholic Diocese of Richmond	Matrix Absence Management Inc	Virginia Commonwealth University Health System Authority
Chesterfield (County of)	Memic Indemnity Co	Virginia Farm Bureau Fire & Casualty Ins. Co.
Chesterfield Services, Inc	Meridian Security Insurance Co.	Virginia Risk Sharing Association
Chubb & Son Inc	Mitsui Sumitomo Ins. Co. of America	Walmart Claims Services, Inc.
Church Mutual Insurance Company S.I.	National Interstate Insurance Co.	Wegmans Food Markets
Clarendon National Insurance	Nationwide Agribusiness Insurance Co.	West Bend Mutual Insurance Co.
Continental Casualty Company	Nationwide Mutual Insurance Co.	York Risk Services Group
Continental Indemnity Company	Next Level Administrators LLC	Zenith Insurance Co
CorVel Enterprise Comp	Nordstrom, Inc.	

Note:

This is a list of companies that were in an Acceptable Status once we averaged together all 4 quarters of 2020



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EDI Most Improved

ABF Freight System, Inc.	Forestry Mutual Insurance Co.
B & E Inc	Guide One Mutual Insurance Company
CAROLINA MUTUAL INSURANCE, INC.	Insurance Company of the West
Cottingham & Butler Claims Services	Nordstrom, Inc.
Employers Mutual Casualty Company	Smart Casualty Claims
Federated Mutual Insurance Company	

Note:

These are the companies that have gone from a Needs Improvement score to an Acceptable Score between 2019 and 2020.

EDI Dean's List

Accident Fund Insurance Company of America	Gallagher Bassett Services, Inc.
Actec Systems, Inc.	Great American Insurance Co
American Compensation Insurance Co	Key Risk Management Services
AMERICAN INTERSTATE INSURANCE COMPANY	Liberty Mutual Insurance Co
AmTrust North America	PENNSYLVANIA MANUFACTURERS ASSOC INS. CO.
Broadspire Services Inc.	Risk Management Programs, Inc
Brotherhood Mutual Insurance Company	Sentry Insurance a Mutual Company
Builders Insurance Group	State Auto Property & Casualty Insurance Company
CHESTERFIELD (COUNTY OF)	The Hanover Insurance Company
Clarendon National Insurance	The Landin Companies
Continental Indemnity Company	Tyson Foods, Incorporated
CorVel Enterprise Comp	Underwriters Safety & Claims
Dollar General Corporation	Wegmans Food Markets
ESIS, Inc.	York Risk Services Group

Note:

This is a list of companies that have been on the Commission's EDI Leaderboard since its inception (2016 Educational Conference)