

Quarter
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EDI Quarterly Newsletter

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EDI Quality Assurance Department

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Notification of Claimant Address Change

Beginning in November 2017, the Commission will send out two different Notification of Claimant Address Change letters to make it clearer when an EDI transaction is due from the Claim Administrator.

If an update is made to the Claimant's address based on an EDI transaction, the notice that is generated will simply advise all parties of the change and EDI will not be due. If an update is made by a Commission team member, based on information received, the notice that is generated will ask for a FROI 02 updating the address to the information reflected on the notice.

If a FROI 02 is required and not submitted or a letter advising the reason the Claim Administrator is unwilling to make the change is not sent to the Commission, fines/penalties may be imposed.

The Commission is Moving!

On December 13, 2017, The Virginia Workers' Compensation Commission will begin full operations in its new agency headquarters, the former Media General building, located at 333 East Franklin Street in downtown Richmond, Virginia. The new VWC headquarters consolidates office space from three (3) current office locations in Richmond. Sufficient parking for employees and visitors will be available at the corner of 3rd and E. Main Street.

One question that arose throughout this process was around the Receiver ID/Post Code and if it would change as a result of our move. It was decided that the Commission will retain the same Receiver ID for your submissions as opposed to changing the number to match our new address. As this is a unique number that is assigned and was initially determined based on address, the number will remain the same and no change is needed when transmitting records.

FROI Acquiring Transactions (AQ/AU)

FROI Acquiring Transactions (AQ/AU) only update the Claim Administrator Name, Claim Administrator FEIN and Insurance Carrier FEIN. However, the transaction may reject if certain data element fields do not match what was submitted on the last accepted FROI transaction. These "Match Data" fields are located on our website within the Edit Matrix spreadsheet. If any claim related information needs to be updated (e.g. SSN, Employee Last Name, Employer FEIN) the changes must be submitted on a subsequent FROI (02) Change transaction after your organization has received the acceptance acknowledgment for the FROI Acquiring transaction.

New Fax Number

The EDI QA Department has a new fax number. Please begin using the following fax number immediately:

804-418-4919

Spotlight: EDI QA Management Team

Have you ever wanted to put a face with a name/voice after speaking with someone on the phone or through e-mail about an EDI issue? Well, now is your chance! Here is the EDI QA Department's Management Team.



Stephanie Sweeney
EDI QA Manager



Ryan Duke
EDI QA Assistant Manager