

Quarter
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EDI Quarterly Newsletter

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EDI Quality Assurance Department

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Requests for SROIs

You may have seen an increase in the number of Request for EDI SROI letters recently. The reason for this is because the Commission's EDI QA department is undergoing a clean-up exercise where we are reviewing all JCNs that have an award but at least the initial SROI has not been submitted.

When you receive this letter, it is important that you respond by either sending us a written response, checking the box at the bottom of the letter and then returning it, or submitting the appropriate EDI transaction, whichever response is best for that JCN. Once we are current and have completed this clean-up exercise, these requests should slow down and the majority of them will be sent on current claims where the award was just entered.

Last Name Suffix

If the injured worker has a suffix in his name, the suffix should not be reported in the last name field on the EDI transaction. The suffix has its own field on an EDI transaction and should be used. The field is Employee Last Name Suffix, DN0043.

Postal Codes

When submitting any addresses on your EDI transactions, please include the last four digits of the postal code. The last four digits are important to the Post Office when attempting to deliver our customer's mail.

Reminder – SROI UR

A SROI UR can only be filed on JCNs where the date of injury is prior to 10/01/2008 as a means of catching up old payments when the claim has been active at some point since July 2012.

Spotlight: EDI QA Compliance Team

Have you ever wanted to put a face with a name/voice after speaking with someone on the phone or through e-mail about an EDI issue? Well, now is your chance! Here is the EDI QA Department's Compliance Team.

This team is responsible for:

- Answering phone & e-mail inquiries
- Processing requests for
 - Data modifications
 - Missing FROIs
 - Missing SROIs
- Following up on requests (including issuing pre-contempt orders and escalating for fine/penalty)
- Report Cards
- Reviewing Invalid Insurer FEINs
- Creation of Training Aids



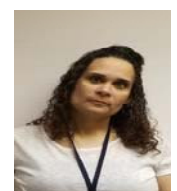
Amanda Abernathy
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Devon Doyle
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Candace Gray
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