

Quarter
2,
2017

EDI Quarterly Newsletter

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EDI Quality Assurance Department

EDI.Support@workcomp
.virginia.gov



Training

If you're interested in setting up a training session for your organization, simply send an email to our EDI Support team (edi.support@workcomp.virginia.gov) with the subject "EDI Training" and supply us with the following information;

- Your company's organization name
- Type of training you're seeking, in person or webinar
- If in-person training is sought, supply us with the location you'd like to have this training.
- Range of date(s)/time(s) that would be ideal for the training session
- Specific categories and areas you are seeking additional training

Disputes to Requests for EDI

Any disputes to the Commission's requests for an EDI transaction must be submitted in writing and cannot be handled over the phone or via e-mail. This includes scenarios where a Claim Administrator may believe the request has already been satisfied and if it is believed that a transaction shouldn't be required.

New EDI Training Aid

Transaction Rejection – Outlines how to interpret the rejection reason received on your Acknowledgment record

Coming Soon

Occupational Disease (OD) Cases – How to report OD cases via EDI. There will be a section specifically for Black Lung Claims. This should be available in the next couple of months (if not sooner).

PPD on Black Lung Claims

When Permanent Partial Disability awards are entered on Black Lung claims (pneumoconiosis, asbestosis, and silicosis) please use the following Permanent Impairment Ratings in place of stages when EDI needs to be reported:

Stage 1 (50 weeks): 16.67%
Stage 2 (100 weeks): 33.33%
Stage 3 (300 weeks): 100%

Spotlight: EDI QA Technical Team



Carolyn Gonzalez
EDI Team Leader



Crystal Pruett
EDI Technical Analyst

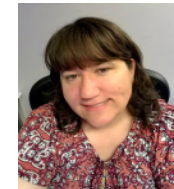
Have you ever wanted to put a face with a name/voice after speaking with someone on the phone or through e-mail about an EDI issue? Well, now is your chance! Here is the EDI QA Department's Technical Team.

This team is responsible for:

- Answering phone and e-mail inquiries
- Processing all consolidations
- Reviewing transactions that accept but flag for review in our system
- Reviewing all cancelled JCNs
- Processing Trading Partner Documents and maintaining Claim Admin information



Jessica Hunley
EDI Technical Specialist



Monique Olliver
EDI Technical Specialist